



**SMT. KAMALADEVI GAURIDUTT MITTAL COLLEGE
OF ARTS & COMMERCE**
Accredited by NAAC B+

Nahar Nagar, Behind Navy Nagar, Malad (West), Mumbai -400 064
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GRIEVANCE REDRESSAL POLICY

The college has set up a Grievance Redressal Cell to address the grievances of students and other stakeholders. The Grievance Redressal Cell resolves the grievances on time. The Grievance Redressal Cell is an attempt to develop an accessible, responsible and accountable perspective among all the stakeholders to develop a conducive academic environment in the college.

Objectives

- To examine and review the complaints of students and other stakeholders.
 - To encourage students and other stakeholders to express their complaints boldly and courageously.
 - To chalk out the organizational structure to resolve such grievances.
 - To constantly monitor the suggestion box installed in the college premises and the email address to which complaints/ grievances of the students are invited.
 - To encourage the students to express their complaints/ grievances fearlessly and openly, and to adopt measures for the enhancement of academic and administrative aspects.
 - To ensure that ragging is strictly prohibited in and around college premises.
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